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ProMutual Group Vice President Maureen Mondor Addresses International Video Conference on Risk Management

Boston, MA – Maureen Mondor, Vice President of Risk Management for ProMutual Group, was the featured speaker at the Annual General Meeting of The Medical Defense Association of South Australia Limited (MDASA). The conference was held November 25, 2003, with Ms. Mondor speaking via a live video conference linkup to attendees in 24 different locations in Australia.

Ms. Mondor has more than 25 years experience in the development of risk management strategies and tools for providing guidance in the management of professional liability risk for doctors and hospitals. In her presentation titled *Risk Management – Can we expect lower claims and reduced premiums*, she outlined the impact of 10 years of risk management in the United States on claim costs and premium levels. More specifically, she discussed:

- The claims experience in the U.S. that led medical indemnity insurers to implement widespread risk management initiatives
- Strategies implemented over the last 10 years
- The impact of these strategies on claims experience and premiums

The MDASA Group is a doctor-owned, mutual, non-profit organization that is a leading provider of medical indemnity insurance in Australia. Since ProMutual Group is a medical professional liability insurance provider with many similarities to The MDASA Group, she was able to address many shared experiences and risk management concerns.

ProMutual Group provides medical professional liability insurance coverage to nearly 16,000 physicians, surgeons and dentists as well as hundreds of hospitals, health centers and clinics. The companies operate in Connecticut, Maine, Massachusetts, New Hampshire, New Jersey, Rhode Island and Vermont.

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