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ProMutual Group's Maureen Mondor Named to Joint Commission International Center for Patient Safety's Communication Advisory Group

Boston, MA – ProMutual Group, a leading provider of medical malpractice insurance in the Northeast, is pleased to announce that Maureen Mondor, vice president of risk management, has been named to the Communication Advisory Group of the Joint Commission International Center for Patient Safety.

The Communication Advisory Group was established in recognition of the critical role that communications play in the safe and effective provision of care. The Center is officially charged with identifying, developing and disseminating solutions to patient safety problems around the world. This Group will provide substantive input and guidance in helping the Joint Commission International Center for Patient Safety shape its future activities.

The Joint Commission International Center for Patient Safety was established by the Joint Commission on Accreditation of Healthcare Organizations (JCAHO) and its affiliate, Joint Commission Resources (JCR). The mission of the Center is to continuously improve patient safety in all healthcare settings around the world, and the Center has been designated by the World Health Organization as the Collaborating Center for Patient Safety Solutions.

"Ms. Mondor is an ideal person to participate in this group. Her extensive knowledge and experience in patient safety and risk management have made her a valuable asset to ProMutual Group over her many years of service," said Richard Brewer, president and CEO, ProMutual Group. "I am confident that she will make many positive contributions to the Advisory Group in her new role."

Ms. Mondor has been in the field of medical care delivery for more than 25 years. She has been with ProMutual Group since 1982 and among her many accomplishments include the development of numerous corporate relationships with specialty-specific medical and dental groups; the formation of partnerships that brought important risk reduction and patient safety practices into the offices of ProMutual Group's insured physicians; and the creation of psychiatrist-led support groups for practitioners in litigation. She holds a bachelor's degree in nursing from Worcester State College and an A.R.M. from the Insurance Institute.

About ProMutual Group

ProMutual Group is the largest provider of medical malpractice liability insurance in New England, insuring more than 18,000 physicians, surgeons, and dentists as well as a large number of hospitals, health centers and clinics. ProMutual Group has more than \$1.8 billion in admitted assets, \$418 million in policyholder surplus, and \$349 million in direct written premium, and has a Best's Rating of A- (Excellent).

Based in Massachusetts, ProMutual Group member companies also operate in Connecticut, Maine, New Hampshire, New Jersey, Rhode Island and Vermont. ProMutual Group distributes its products through contracted agents. For more information, visit ProMutual Group's web site at www.promutualgroup.com.

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