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PROMUTUAL GROUP ENHANCES AGENCY ONLINE SERVICES TO GIVE AGENTS NEW FREEDOM IN POLICY ACCESS

Boston, MA (April 11, 2007) – ProMutual Group recently enhanced its Agency Online Services web site by introducing new capabilities that allow additional freedom in access to information and resources. These new features will be available to the contracted agents that represent the company in its eight-state territory. The modifications to the secure web site, designed by ProMutual Group’s marketing and information technology departments, allow agents to access billing, policy and commission information on their specific accounts.

The Agency Online Services update project will span across several planned stages of development and upgrades. Some of the new features created during this recent phase include online access to accounts, book of business and commission reports, resources, listings of recent transactions, search and sorting capabilities and more. Each progression through subsequent phases will allow ProMutual Group to fine tune the site for its users as well as to add additional functionalities. Critical to the success of this phase was the company’s reliance on its close relationships with agents who provided feedback on the enhancements.

“We greatly value the input of our agents and their insights into this initiative,” said Michael R. Kubik, ProMutual Group’s vice president of marketing. “The ongoing enhancement to Agency Online Services is a key priority. With the realization of the first phase’s goals, there has been a vast improvement in how information is accessed and how we communicate amongst all the involved parties. Agency Online Services allows us to better assist our agents and we hope that it will continue to be a valuable asset for them as we move forward with additional phases of upgrades.”

The additions to Agency Online Services give ProMutual Group’s agents greater flexibility when interacting with policyholders. The site enables agents to utilize the myriad of unique features with the ease of twenty-four-seven access and reliability so that agents have peace of mind that what they need is always at their fingertips.

“Having Agency Online Services and instant access to information we need makes life less stressful and allows us to better respond to our customers’ needs,” said Michael Driscoll, partner at Crosbie-Macdonald. “Having these new tools expedites our response to a healthcare provider’s questions. The better they feel, the more satisfied they are. Agency Online Services allows us to do a better job for our clients and enhances overall professionalism.”

ProMutual Group is committed to Agency Online Service’s ongoing development to continuously meet the needs of its agents. Regular phases of updates will be completed as the site follows the evolution of the changing industry and demands for its resources

expand. As always, ProMutual Group encourages feedback and recommendations from its agents to improve Agency Online Services.

About ProMutual Group

ProMutual Group is the largest provider of medical malpractice liability insurance in New England, insuring more than 18,000 physicians, surgeons, and dentists as well as a large number of hospitals, health centers and clinics. It is one of the top 10 medical liability insurance providers in the country based on direct written premium. ProMutual Group has more than \$2.1 billion in admitted assets, \$504.7 million in policyholder surplus, and \$338.8 million in direct written premium. ProMutual Group has a Best's Rating of A- (Excellent), and is acknowledged as a leader in providing risk management and claim services.

Based in Massachusetts, ProMutual Group member companies also operate in Connecticut, Maine, New Hampshire, New Jersey, Pennsylvania, Rhode Island and Vermont. ProMutual Group distributes its products through independent agents. For more information, visit ProMutual Group's web site at www.promutualgroup.com.

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